

Looking for ways to streamline the WNA certification process? We can help!



A variety of our trainings now include a certificate of completion for the quiz and interview portion for 6 of the 8 WNA Certification Tasks*.

- Be a Service Star: Customer Service (Task I)
- Family Centered Education (Task VII)
- Starting the Dialogue (Task VII)
- Finding the Counselor Within: Individual Education the Learner-Centered Way (Task IV)
- Cultural Diversity (Task I)
- ISIS Part I and II (Task II, V, and VI)
- Finding the Teacher Within (Task VII)

Local agencies are still required to complete the file audit and observation portion of each task.

For a complete description of our trainings and to request a training, log on to our website at www.wicworks.ca.gov or

contact Kim Frinzell at (916) 928-8653 or kfrinzel@dhs.ca.gov